

ABOUT US

Based out of Hamilton, ON, Pelikan Inc. is an independent Canadian company that is built around a staff of Professional Engineers, Certified Engineering Technologists, and Technicians fully qualified to perform a range of essential diagnostic services, medium and low voltage switchgear / breaker modifications and retrofit options using advanced techniques and innovative, yet proven, solutions.

We are proud of the service we've provided and the good relations we've established with our customers. Our commitment to superior customer satisfaction has solidified our reputation as one of North America's premier power systems service providers.

ABOUT THE ROLE

The **Senior Technical Service Representative** is a full time position that requires sound understanding of related electrical principles and practice and is responsible for the analysis, decisions and recommendations required in connection with technical problem solving.

MAJOR DUTIES

- Responsible for Electrical lockout/Tag out procedures and Electrical Safety Awareness
- Read and interpret electrical AC & DC schematics, AC three-line, logic diagrams and SLDs. Inspect, test, operate and troubleshoot AC & DC control and protection wiring schematic.
- Be familiar with codes and Standards (OESC, IEEE, NETA).
- Testing the following main electrical components based on Standards (IEEE, NETA)
- Familiar with testing different types of LV trip units.
- Manage commissioning, maintenance project of long duration.
- Report writing-record-compute and process electrical test information in accordance with accepted Standard practice
- Co-ordinate the day to day functions on a job by job basis, such as but not limited to, compliance with all Health and Safety standards and regulations, availability of necessary resources such as manpower, equipment and materials, resolving conflicts, timely and accurate submission of paperwork.
- Co-ordinate sales efforts with Branch Manager, such as but not limited to, repeat business, quotations and customer contact.
- Exercise due diligence in the care and operation of corporate assets.
- Carry out such other duties and responsibilities as may be assigned by the Manager.

WORKING CONDITIONS

- Be available when required to provide emergency services to the company's customers, twenty-four hours a day seven days a week.
- Required to provide scheduled "On Call" services on a rotation basis.
- On occasion will be required to perform work where some disagreeable environmental factors may be present in the workplace for short periods of time. Services will be performed within Health and Safety standards and regulations.
- Physical requirements will range from frequent to occasional lifting, carrying, bending and reaching.

EDUCATION REQUIREMENTS AND CERTIFICATIONS

- Diploma in Technology and/or 309A electrical license with at least 5 years experience in the technical work being performed.
- Valid Class G Drivers License

HOW TO APPLY

Please submit your resume through our website at <http://sparkpower.ca/company/careers/>